

# Hilfestellung MPA zeichnen



## **Step 1: Ensure that you have signed up as a CSP Indirect Reseller**

You need to be enrolled as a CSP indirect reseller first to sign Microsoft Partner Agreement.

Most CSP partners have access to Microsoft Partner Center already, especially after Microsoft has moved the Partner Membership Center to Partner Center. However, that does not mean that you have already signed up as a CSP indirect reseller.

## **Step 2: Ensure that you sign in as a Global Admin of your Partner Center**

The Global Admin of the Partner Center (the same person who onboard to Partner Center) can sign the Microsoft Partner Agreement. The Global Admin will be able to see the “**Accept and continue**” button at

<https://partner.microsoft.com/pcv/dashboard/overview>

## **Step 3: Check the Microsoft Partner Agreement signing status**

If the Global Admin still does not see the signing button, another possibility is that the Microsoft Partner Agreement has actually been signed. The Global Admin can go to <http://partner.microsoft.com/en-us/pcv/accountsettings/resellerprofile> to check the MPA signing status. If the MPA has been signed, you can ignore the email from Microsoft.

**Account settings**

- Partner profile
- Locations
- Reseller profile**
- Organization profile
- Programs
- Tenants
- User management
- Security requirements status

**Reseller profile**

**Legal business profile** [Update](#)

Verification status: Authorized

Company name: [Redacted]

Address: [Redacted]

Primary contact: [Redacted]

**Customer support profile** [Update](#)

Support info: [Redacted]

**Program info**

Indirect Reseller status: [Redacted]

MPN ID: [Redacted]

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## Step 4: Raise a Partner Center Support Request

If none of the above works for any reason, your last option is to raise a case with Microsoft directly through Partner Center by clicking "Support", and then "Partner Support requests". So far most of the cases we have encountered can be addressed with Step 1 to Step 3, so make sure you have gone through the steps before raising a case with Microsoft.

